



Roland DG Care

Maintenance and extended warranty pack

VersaCAMM VS-300i



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	SERVICES INCLUDED						PRICE	
			Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaCAMM VS-300i										
BRONZE	4	4	1	✓	-	-			£ 1,489	£ 124.08
SILVER	3	2	1	✓	✓	✓			£ 1,729	£ 144.08
GOLD	1	1	2	✓	✓	✓			£ 2,479	£ 206.58
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 2,829	£ 235.75

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All prices excluding VAT at 20%.



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PEACE OF MIND

Whatever your business, RolandCare have a warranty to suit your needs. With our comprehensive support packages, you can rest easy knowing your equipment and your business are protected. Our extended warranty packages preserve your investment over time and allow you to keep your product at its optimal level of productivity and efficiency. Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts.

FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

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PREVENTATIVE MAINTENANCE VISITS

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LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

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VersaCAMM VS-540i



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	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaCAMM VS-540i										
BRONZE	4	4	1	✓	-	-			£ 1,729	£ 144.08
SILVER	3	2	1	✓	✓	✓			£ 1,979	£ 164.92
GOLD	1	1	2	✓	✓	✓			£ 2,799	£ 233.25
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,149	£ 262.42

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Roland DG Care

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VersaCAMM VS-640i



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	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaCAMM VS-640i										
BRONZE	4	4	1	✓	-	-			£ 1,849	£ 154.08
SILVER	3	2	1	✓	✓	✓			£ 2,069	£ 172.42
GOLD	1	1	2	✓	✓	✓			£ 2,949	£ 245.75
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,299	£ 274.92

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Roland DG Care

Maintenance and extended warranty pack

VersaCAMM VS-420



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SERVICE		SERVICES INCLUDED							PRICE	
VersaCAMM VS-420	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 1,859	£ 154.92	
GOLD	1	1	2	✓	✓	✓		£ 2,699	£ 224.92	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,049	£ 254.08

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Roland DG Care

Maintenance and extended warranty pack

VersaEXPRESS RF-640 RF-6408C



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SERVICE		SERVICES INCLUDED							PRICE	
VersaEXPRESS RF-640 / 8c	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 1,949	£ 162.42	
GOLD	1	1	2	✓	✓	✓		£ 2,649	£ 220.75	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 2,999	£ 249.92

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Roland DG Care

Maintenance and extended warranty pack

Texart RT-640



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SERVICE		SERVICES INCLUDED							PRICE	
VersaEXPRESS RT-640	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 2,149	£ 179.08	
GOLD	1	1	2	✓	✓	✓		£ 2,899	£ 241.58	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,249	£ 270.75

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Maintenance and extended warranty pack

Texart **RT-640M**



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VersaEXPRESS RT-640	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 2,149	£ 179.08	
GOLD	1	1	2	✓	✓	✓		£ 2,899	£ 241.58	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,249	£ 270.75

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VersaCAMM SP-540i



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			Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaCAMM SP-540i										
BRONZE	4	4	1	✓	-	-			£ 1,599	£ 133.25
SILVER	3	2	1	✓	✓	✓			£ 1,899	£ 158.25
GOLD	1	1	2	✓	✓	✓			£ 2,599	£ 216.58
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 2,949	£ 245.75

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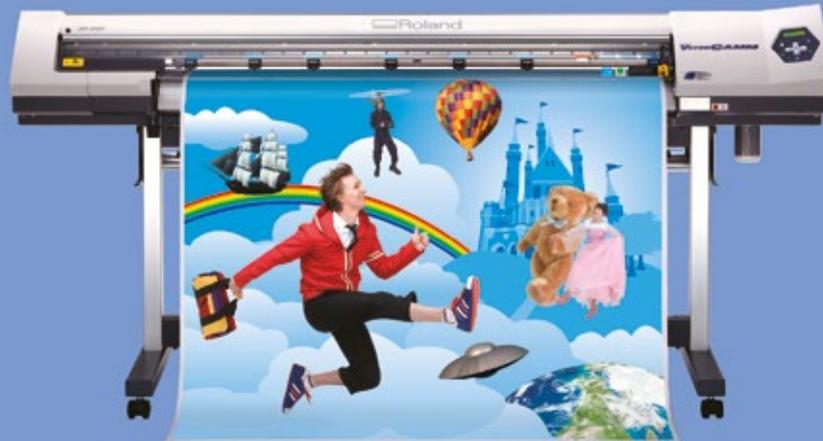
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VersaCAMM SP-300i



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VersaCAMM SP-300i										
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SILVER	3	2	1	✓	✓	✓			£ 1,099	£ 91.58
GOLD	1	1	2	✓	✓	✓			£ 1,599	£ 133.25
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 1,949	£ 162.42

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Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

Maintenance and extended warranty pack

SOLJET PRO4 XR-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
VersaEXPRESS XR-640	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 3,649	£ 304.08	
GOLD	1	1	2	✓	✓	✓		£ 4,399	£ 366.58	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 4,749	£ 395.75

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Maintenance and extended warranty pack

PEACE OF MIND

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Maintenance and extended warranty pack

SOLJET PRO4 XF-640



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SERVICE		SERVICES INCLUDED							PRICE	
VersaEXPRESS XF-640	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 3,649	£ 304.08	
GOLD	1	1	2	✓	✓	✓		£ 4,399	£ 366.58	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 4,749	£ 395.75

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS SG-300



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
TrueVIS SG-300										
BRONZE	4	4	1	✓	-	-			£ 999	£ 83.25
SILVER	3	2	1	✓	✓	✓			£ 1,149	£ 95.75
GOLD	1	1	2	✓	✓	✓			£ 1,549	£ 129.08
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 1,899	£ 158.25

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS SG2-300



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	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
TrueVIS SG2-300										
BRONZE	4	4	1	✓	-	-			£ 999	£ 83.25
SILVER	3	2	1	✓	✓	✓			£ 1,149	£ 95.75
GOLD	1	1	2	✓	✓	✓			£ 1,549	£ 129.08
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 1,899	£ 158.25

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS SG2-540



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
TrueVIS SG2-540										
BRONZE	4	4	1	✓	-	-			£ 1,499	£ 124.92
SILVER	3	2	1	✓	✓	✓			£ 1,749	£ 145.75
GOLD	1	1	2	✓	✓	✓			£ 2,499	£ 208.25
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 2,849	£ 237.42

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS SG-540



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	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
TrueVIS SG-540										
BRONZE	4	4	1	✓	-	-			£ 1,499	£ 124.92
SILVER	3	2	1	✓	✓	✓			£ 1,749	£ 145.75
GOLD	1	1	2	✓	✓	✓			£ 2,499	£ 208.25
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 2,849	£ 237.42

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS SG2-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
TrueVIS SG2-640										
BRONZE	4	4	1	✓	-	-			£ 1,500	£ 125
SILVER	3	2	1	✓	✓	✓			£ 1,875	£ 156.25
GOLD	1	1	2	✓	✓	✓			£ 2,750	£ 229.17
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,100	£ 258.33

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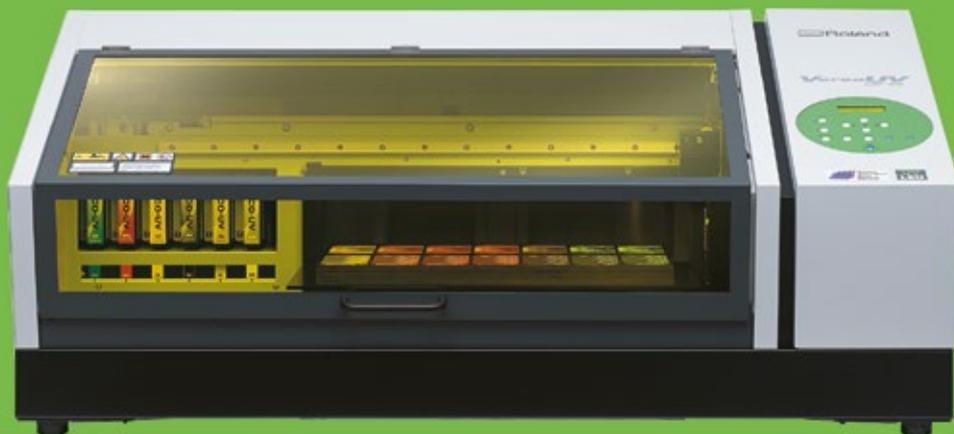
Maintenance and extended warranty pack

VersaUV

LEF-12 LEF-12i

LEF-20 LEF-200

LEF2-200



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
VersaUV LEF-12/12i/20/200/2-200											
BRONZE	4	4	1	✓	-	-				£ 1,849	£ 154.08
SILVER	3	2	1	✓	✓	✓				£ 2,199	£ 183.25
GOLD	1	1	2	✓	✓	✓				£ 2,949	£ 245.75
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓		£ 3,299	£ 274.92

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEF-300 LEF2-300



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SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEF-300/2-300										
BRONZE	4	4	1	✓	-	-			£ 2,899	£ 241.58
SILVER	3	2	1	✓	✓	✓			£ 3,049	£ 254.08
GOLD	1	1	2	✓	✓	✓			£ 4,049	£ 337.42
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 4,399	£ 366.58

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ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC-540



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	SERVICES INCLUDED						PRICE	
			Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEC-540										
BRONZE	4	4	1	✓	-	-			£ 3,899	£ 324.92
SILVER	3	2	1	✓	✓	✓			£ 4,899	£ 408.25
GOLD	1	1	2	✓	✓	✓			£ 6,349	£ 529.08
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 6,699	£ 558.25

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Roland DG Care

Maintenance and extended warranty pack

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FEATURES

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC-300 LEC-330



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
VersaUV LEC-300/330											
BRONZE	4	4	1	✓	-	-			£ 3,679	£ 306.58	
SILVER	3	2	1	✓	✓	✓			£ 4,529	£ 377.42	
GOLD	1	1	2	✓	✓	✓			£ 5,999	£ 499.92	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 6,349	£ 529.08	

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEJ-640F LEJ-640FT



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	SERVICES INCLUDED						PRICE	
			Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEJ-640F/FT										
BRONZE	4	4	1	✓	-	-			£ 6,749	£ 562.42
SILVER	3	2	1	✓	✓	✓			£ 7,549	£ 629.08
GOLD	1	1	2	✓	✓	✓			£ 8,669	£ 722.42
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 9,019	£ 751.58

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Roland DG Care

Maintenance and extended warranty pack

Texart XT-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
Texart XT-640											
BRONZE	4	4	1	✓	-	-				£ 3,581	£ 298.42
SILVER	3	2	1	✓	✓	✓				£ 3,875	£ 322.92
GOLD	1	1	2	✓	✓	✓				£ 4,610	£ 384.17
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓		£ 4,960	£ 413.33

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ROLAND VW-S1 COLOUR MATCHING TOOL

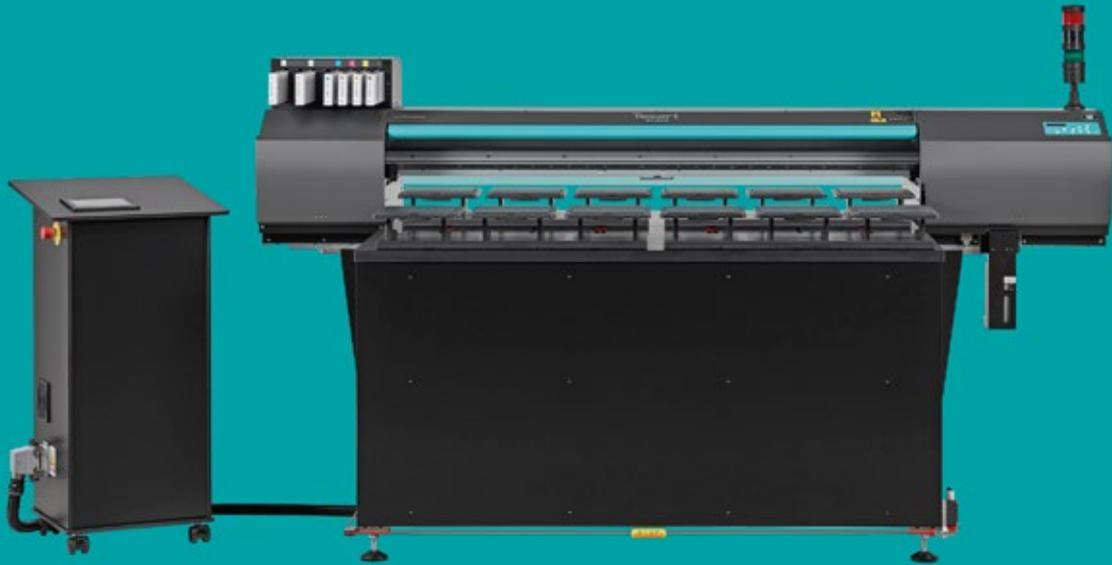
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Roland DG Care

Maintenance and extended warranty pack

Texart XT-640S-DTG



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	SERVICES INCLUDED						PRICE	
			Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
Texart XT-640S-DTG										
BRONZE	4	4	1	✓	-	-			£ 5,499	£ 458.25
SILVER	3	2	1	✓	✓	✓			£ 5,879	£ 489.92
GOLD	1	1	2	✓	✓	✓			£ 6,649	£ 554.08
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 6,999	£ 583.25

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Maintenance and extended warranty pack

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Roland DG Care

Maintenance and extended warranty pack

SOLJET **EJ-640**



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
Soljet EJ-640											
BRONZE	4	4	1	✓	-	-			£ 3,119	£ 259.92	
SILVER	3	2	1	✓	✓	✓			£ 3,465	£ 288.75	
GOLD	1	1	2	✓	✓	✓			£ 4,137	£ 344.75	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 4,487	£ 373.92	

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Roland DG Care

Maintenance and extended warranty pack

EJ-640 DECO



Select your payment method: **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
Soljet EJ-640 DECO	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 3,729	£ 310.75	
GOLD	1	1	2	✓	✓	✓		£ 4,329	£ 360.75	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 4,679	£ 389.92

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEJ-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEJ-640										
BRONZE	4	4	1	✓	-	-			£ 3,779	£ 314.92
SILVER	3	2	1	✓	✓	✓			£ 4,649	£ 387.42
GOLD	1	1	2	✓	✓	✓			£ 6,099	£ 508.25
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 6,449	£ 537.42

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC-330S



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEC-330S										
BRONZE	4	4	1	✓	-	-			£ 5,259	£ 438.25
SILVER	3	2	1	✓	✓	✓			£ 6,479	£ 539.92
GOLD	1	1	2	✓	✓	✓			£ 8,529	£ 710.75
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 8,879	£ 739.92

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours or when you have our Platinum package, with the next available agent.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

Maintenance and extended warranty pack

VersaUV LEJ-640S



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEJ-640S										
BRONZE	4	4	1	✓	-	-			£ 6,749	£ 562.42
SILVER	3	2	1	✓	✓	✓			£ 7,549	£ 629.08
GOLD	1	1	2	✓	✓	✓			£ 8,669	£ 722.42
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 9,019	£ 751.58

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

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TECHNICAL SUPPORT

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ON-SITE ENGINEER VISIT

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ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS VG-540 VG2-540



Select your payment method: **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
TrueVIS VG-540/VG2-540	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 2,049	£ 170.75	
GOLD	1	1	2	✓	✓	✓		£ 2,799	£ 233.25	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,149	£ 262.42

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All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

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TECHNICAL SUPPORT

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ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS VG-640 VG2-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
TrueVIS VG-640/VG2-640	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 2,209	£ 184.08	
GOLD	1	1	2	✓	✓	✓		£ 3,059	£ 254.92	
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,409	£ 284.08

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

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ON-SITE ENGINEER VISIT

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PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

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ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC2-300



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEC2-300										
BRONZE	4	4	1	✓	-	-			£ 2,029	£ 169.08
SILVER	3	2	1	✓	✓	✓			£ 2,229	£ 185.75
GOLD	1	1	2	✓	✓	✓			£ 3,129	£ 260.75
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,479	£ 289.92

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

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ON-SITE ENGINEER VISIT

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PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

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ROLAND ACADEMY ONLINE ACCESS

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ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC2-330



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEC2-330										
BRONZE	4	4	1	✓	-	-			£ 2,199	£ 183.25
SILVER	3	2	1	✓	✓	✓			£ 2,399	£ 199.92
GOLD	1	1	2	✓	✓	✓			£ 3,299	£ 274.92
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 3,649	£ 304.08

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

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TECHNICAL SUPPORT

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ON-SITE ENGINEER VISIT

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PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC2-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
VersaUV LEC2-640											
BRONZE	4	4	1	✓	-	-				£ 2,359	£ 196.58
SILVER	3	2	1	✓	✓	✓				£ 2,569	£ 214.08
GOLD	1	1	2	✓	✓	✓				£ 3,469	£ 289.08
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓		£ 3,819	£ 318.25

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Roland DG Care

Maintenance and extended warranty pack

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ON-SITE ENGINEER VISIT

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LOYALTY REWARD

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ROLAND VW-S1 COLOUR MATCHING TOOL

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Roland DG Care

Maintenance and extended warranty pack

TrueVIS VF2-640



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
TrueVIS VF2-640											
BRONZE	4	4	1	✓	-	-				£ 1.449	£ 120,75
SILVER	3	2	1	✓	✓	✓				£ 1.999	£ 166,58
GOLD	1	1	2	✓	✓	✓				£ 2.999	£ 249,92
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓		£ 3.349	£ 279,08

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Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours or when you have our Platinum package, with the next available agent.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

Maintenance and extended warranty pack

VersaSTUDIO BN-20



Select your payment method : **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
VersaSTUDIO BN-20	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Morning Fault Call	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									BRONZE	4
SILVER	3	2	1	✓	✓	✓		£ 1,299	£ 108.25	

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

Whatever your business, RolandCare have a warranty to suit your needs. With our comprehensive support packages, you can rest easy knowing your equipment and your business are protected. Our extended warranty packages preserve your investment over time and allow you to keep your product at its optimal level of productivity and efficiency. Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts.

FEATURES

Our Bronze and Silver extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 3-4 working hours.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 2-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

For our Silver customers, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.



Roland DG Care

Maintenance and extended warranty pack



Select your payment method : **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
VersaSTUDIO BT-12	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Morning Fault Call	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
									£ 499	£ 41.58
BRONZE	4	4	1	✓	-	-				

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended
warranty pack

PEACE OF MIND

Whatever your business, RolandCare have a warranty to suit your needs. With our comprehensive support packages, you can rest easy knowing your equipment and your business are protected.

Our extended warranty package preserves your investment over time and allows you to keep your product at its optimal level of productivity and efficiency.

Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts.

FEATURES

Our Bronze and Silver extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. With your Bronze RolandCare warranty you can expect a response from our team within 4 working hours.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit 4 working days.

RTB (RETURN TO BASE)

Our RTB (Return to Base) warranty offers you the same piece of mind and access to our technical support as all other contracts. The one exception is that in the event your machine needs to be looked at by a RolandCare engineer, you'll need to arrange to have the machine shipped back to our HQ in Clevedon. Here our engineers will run through a full diagnostic check, repairing any issues before repackaging for collection.



Roland DG Care

Maintenance and extended warranty pack

IU-1000F



Select your payment method : **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE
IU-1000F	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Morning Fault Call	VW-S1 Colour Matching Tool	
	SILVER	3	2	1	✓	✓	✓		YEARLY £ 13,500

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

Whatever your business, RolandCare have a warranty to suit your needs. With our comprehensive support packages, you can rest easy knowing your equipment and your business are protected. Our extended warranty packages preserve your investment over time and allow you to keep your product at its optimal level of productivity and efficiency. Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts.

FEATURES

Our Silver extended warranty package is designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. With your Silver warranty you can expect a response from our team within 3 working hours.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 2 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

For our Silver warranty customers, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver warranty customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.



Roland DG Care

Maintenance and extended warranty pack

CAMM-1 GR-640



Select your payment method : **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	Unlimited visits*	Loyalty Rewards	Roland Academy Access	PRICE	
						YEARLY	MONTHLY
CAMM-1 GR-640							
BRONZE	4	4	✓	-	-	£ 505	£ 42.08

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended
warranty pack

PEACE OF MIND

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Our extended warranty package preserves your investment over time and allows you to keep your product at its optimal level of productivity and efficiency.

Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts

FEATURES

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit 4 working days.



Roland DG Care

Maintenance and extended warranty pack

CAMM-1 GR-540



Select your payment method : **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	Unlimited visits*	Loyalty Rewards	Roland Academy Access	PRICE	
						YEARLY	MONTHLY
CAMM-1 GR-540							
BRONZE	4	4	✓	-	-	£ 453	£ 37.75

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended
warranty pack

PEACE OF MIND

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Our extended warranty package preserves your investment over time and allows you to keep your product at its optimal level of productivity and efficiency.

Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts

FEATURES

TECHNICAL SUPPORT

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ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit 4 working days.



Roland DG Care

Maintenance and extended warranty pack

CAMM-1 GR-420



Select your payment method : **monthly payment** or **yearly payment**

SERVICE	Technical Support Response (Working Hours)	On-site Response (Working days)	Unlimited visits*	Loyalty Rewards	Roland Academy Access	PRICE	
						YEARLY	MONTHLY
CAMM-1 GR-420							
BRONZE	4	4	✓	-	-	£ 424	£ 35.33

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Roland DG Care

Maintenance and extended
warranty pack

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Roland DG Care

Maintenance and extended warranty pack

CAMM-1
GS-24



Select your payment method : **monthly payment** or **yearly payment**

SERVICE						PRICE	
						YEARLY	MONTHLY
CAMM-1 GR-540	Technical Support Response (Working Hours)	On-site Response (Working days)	Unlimited visits*	Loyalty Rewards	Roland Academy Access		
BRONZE	4	4	✓	-	-	£ 319	£ 26.58
RTB	4	-	-	-	-	£ 249	£ 20.75

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All prices excluding VAT at 20%.



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Maintenance and extended
warranty pack

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RTB (RETURN TO BASE)

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Roland DG Care

Maintenance and extended warranty pack

VersaUV

LEC2-640S-F200
LEC2 640S-F300

LEC2 640S-F400
LEC2 640S-B200



Select your payment method: **monthly payment** or **yearly payment**

SERVICE	SERVICES INCLUDED								PRICE	
	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
VersaUV LEC2-640S-F200 LEC2-640S-F300 LEC2-640S-F400 LEC2-640S-B200										
BRONZE	4	4	1	✓	-	-			£ 4.718	£ 393
SILVER	3	2	1	✓	✓	✓			£ 5.138	£ 428
GOLD	1	1	2	✓	✓	✓			£ 6.938	£ 578
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 7.638	£ 637

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Roland DG Care

Maintenance and extended warranty pack

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours or when you have our Platinum package, with the next available agent.

ON-SITE ENGINEER VISIT

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PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

Maintenance and extended warranty pack

VersaUV LEC2-330S-F200 LEC2-330S-B200



Select your payment method: **monthly payment** or **yearly payment**

SERVICE		SERVICES INCLUDED							PRICE	
VersaUV LEC2-330S-F200 LEC2-330S-B200	Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY	MONTHLY
BRONZE	4	4	1	✓	-	-			£4.058	£ 338
SILVER	3	2	1	✓	✓	✓			£ 4.458	£ 372
GOLD	1	1	2	✓	✓	✓			£ 6.258	£ 522
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	£ 6.958	£ 580

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours or when you have our Platinum package, with the next available agent.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver, Gold and Platinum customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.

ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.



Roland DG Care

Maintenance and extended warranty pack

LV-290 / LV-180



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
LV-290											
BRONZE	4	4	1	✓	-	-				£ 1.999	£ 166,58
SILVER	3	2	1	✓	✓	✓				£ 2.219	£ 184,92
GOLD	1	1	2	✓	✓	✓				£ 3.239	£ 269,92

* Interventions are activated according to the product warranty conditions.
All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

Whatever your business, RolandCare have a warranty to suit your needs. With our comprehensive support packages, you can rest easy knowing your equipment and your business are protected.

Our extended warranty packages preserve your investment over time and allow you to keep your product at its optimal level of productivity and efficiency.

Any maintenance and repair work will be performed by Roland Certified engineers using 100% genuine Roland parts.

FEATURES

Our Bronze, Silver, and Gold extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

PREVENTATIVE MAINTENANCE VISITS

Every year your Roland machine will receive at least one fully inclusive preventative maintenance visit. This includes a full hardware check, replacement of consumable and maintenance parts, firmware and software upgrades, and any training and advice.

LOYALTY REWARD

With our Silver and Gold packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

ROLAND ACADEMY ONLINE ACCESS

For our Silver and Gold customers, our new Roland Academy Online platform enables you to watch training materials from the comfort of your own office.



Roland DG Care

Maintenance and extended warranty pack

ZT-1900



Select your payment method: **monthly payment** or **yearly payment**

SERVICE			SERVICES INCLUDED						PRICE		
			Technical Support Response (Working Hours)	On-site Response (Working days)	Inclusive Preventative maintenance visits per year	Unlimited visits*	Loyalty Rewards	Roland Academy Access	Next Morning Engineer Visit	VW-S1 Colour Matching Tool	YEARLY
ZT-1900											
BRONZE	4	4	1	✓	-	-				£ 12,000	£ 1,000
SILVER	3	2	1	✓	✓	✓				£ 13,500	£ 1,125
GOLD	1	1	2	✓	✓	✓				£ 17,000	£ 1,416.67
PLATINUM	NEXT FREE AGENT	1	2	✓	✓	✓	✓	✓	✓	£ 20,500	£ 1,708.33

* Interventions are activated according to the product warranty conditions. **Plus Service covers only one printhead per year. All prices excluding VAT at 20%.



Roland DG Care

Maintenance and extended warranty pack

PEACE OF MIND

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FEATURES

Our Bronze, Silver, Gold and Platinum extended warranty packages are designed around you and your business needs.

TECHNICAL SUPPORT

Our fully trained and experienced technical support team are on hand to aid you in resolving any issues or queries you have with your Roland DG device or software. 65% of support cases are resolved at this stage, aiming to get back up and running without the need for an engineer visit. Depending on your selected warranty you can expect a response from our team within 1-4 working hours or when you have our Platinum package, with the next available agent.

ON-SITE ENGINEER VISIT

We maintain an industry leading 98% on-site first-time fix rate, thanks to our team of factory trained RolandCare engineers. Working with 100% genuine Roland parts, access to the very latest manufacturer information, diagnosis tools and support from our R&D teams in Japan, where needed they'll visit within 1-4 working days.

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LOYALTY REWARD

With our Silver, Gold and Platinum packages, for each complete year you keep your Roland equipment under contract you will accrue a 2.5% discount on the price of your warranty (up to a maximum of 10%).

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ROLAND VW-S1 COLOUR MATCHING TOOL

Our VersaWorks Printer Colour Matching function combined with the VW-S1, gives you the ability to 'fingerprint' your output device(s) resulting in predictable output now and over time. With the VW-S1 you measure the density values for the 'fingerprint' reference file and the target file. The creation of the target file is an iterative process which is key to keep your printed output aligned, on one device or across multiple devices of the same type. With the Printer Colour Matching Tool waste is reduced, colours remain consistent from the day your printer was installed and print is of a consistent quality.